

How Good is Our Public Library Service – Improvement Action Plan Template

The improvement areas from the self-evaluation process were reviewed and prioritised resulting in the following improvement action plan [include as many aspects as were identified from the self-evaluation, and delete the QIs not relevant currently]:

Action	Responsibility	Target Completion Date	Progress
Quality Indicator 1 – Access to Information			
[Include here specific achievable elements for areas for improvement, i.e. SMART objectives and use of RADAR©]			
Quality Indicator 2 – Readers’ Experience			
Quality Indicator 3 – Learning Culture			
Quality Indicator 4 – Access to Information			
Quality Indicator 5 – Vision, strategy and continuous improvement			