***How Good is Our Public Library Service* – Improvement Action Plan Template**

The improvement areas from the self-evaluation process were reviewed and prioritised resulting in the following improvement action plan [include as many aspects as were identified from the self-evaluation, and delete the QIs not relevant currently]:

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| **Action** | **Responsibility** | **Target Completion Date** | **Progress** |
| Quality Indicator 1 – Access to Information |  |  |  |
| [Include here specific achievable elements for areas for improvement, i.e. SMART objectives and use of RADAR©] |  |  |  |
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| Quality Indicator 2 – Readers’ Experience |  |  |  |
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| Quality Indicator 3 – Learning Culture |  |  |  |
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| Quality Indicator 4 – Access to Information |  |  |  |
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| Quality Indicator 5 – Vision, strategy and continuous improvement |  |  |  |
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